

Telecom Fraud Solution Guide

Tips and Advice to Reduce The Risk of Telecom Fraud

- ◇ Change your system passwords on a regular basis
- ◇ Change passwords when people leave
- ◇ Avoid using real words as passwords
- ◇ Ensure voicemail PIN numbers are not 0000 or 1234
- ◇ Bar international calls where not needed
- ◇ Bar premium rate calls where not needed
- ◇ Ensure you are alerted to unusual call activity
- ◇ Turn off dormant services
- ◇ Consider anti-hacking software



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Despite all efforts and best practice, there will never be a guarantee that you will not be targeted and become a victim of telecom fraud.

Build a Complete Solution with Cavendish...

To ensure that our customers are fully covered for any large financial losses which may occur due to Telecom Fraud, we have launched a Fraud Protection Service which is available from June 2015. Our service limits your telecom fraud liability to a maximum of £500. We also monitor your telecoms on a 24 hour basis with a UK engineer on standby to ensure peace of mind. **For as little as 99p per line, per month.** Contact Cavendish for cover.

