

Hever Castle Golf Club Enjoys Improved Communications

As well as offering a championship golf course and key tourist 'hot spot', the historic Hever Castle and Golf Club in Kent provides exclusive wedding and conferencing facilities. It is therefore essential that they have flexible reliable communications for their busy staff and for the many private and corporate clients that visit them.

The management team recently took the decision to upgrade the phone systems in the two buildings and went out to tender.

Having talked to several suppliers, it was felt that the previous experience of Sussex based Cavendish Communications in supporting golf clubs and service industry in general, was a clear advantage over the competition.

Commenting on the new system and the installation, golf club manager Jon Wittenberg said, "We enjoyed good contact throughout the process which has given us the reassurance we have made the correct choice. Being able to answer the phone to clients using their name really helps us build relationships."

The new phone system has freed up administration staff, helped with client billing and improved productivity with on-screen dialing and conference calling. Summing up their experience Jon went on to say, "I would be happy to recommend Cavendish."

For more information about Cavendish you can call them on 08453 055 655 or visit their website at www.cavcoms.com



Cavendish was the company that seemed to listen the hardest during consultation and didn't try and sell us the earth...

Jon Wittenberg
Golf Club Manager

